Agrace does not exclude people or treat them differently on the basis of race, color, national origin, age, disability or sex.

Agrace provides assistance—without charge and in a timely manner—to people with disabilities and people whose primary language is not English, to help them communicate effectively with us. This assistance includes qualified interpreters and information in alternate formats and languages. If you need these services, please call Agrace at 1-800-553-4289, TTY: 711.

If you believe that Agrace has failed to provide reasonable assistance or has discriminated in another way, you can file a complaint with:

- Agrace Grievance Coordinator,
  5395 E. Cheryl Parkway, Madison, WI 53711
  Tel: 1-800-553-4289, TTY: 711

- Office for Civil Rights, U.S. Dept. of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201
  Tel: 1-800-368-1019, TTY: 1-800-537-7697,
  Web: https://ocrportal.hhs.gov